16 November 2026

CRESTWOOD
COMMUNITY SCHOOL

Dear Parents/Carers

Despite everything that is being done, the leak remains hidden. We have had several contractors on site today, where I have expressed my extreme frustration and a much needed sense of urgency to get this resolved. The contractors believe they are able to isolate the leak to enable us to switch the boilers on and get heating and hot water to all areas of the school. However, there will be no gas supply to the Kitchen, Science or Technology rooms. As a result there will be limited practical work in Technology and Science and we will have to adapt the lunch menu to allow us to utilise what ovens we have.

Unfortunately, the Cherbourg Campus will remain closed on Tuesday 17 November to all students other than those invited in and students in Year 11, with the aim to fully reopen on Wednesday 18 November.

We have had 30 invited students in West Block today, who have been absolutely delightful. I cannot tell you how lovely it was to see them.

Year 11 should continue to report to the Shakespeare Campus until we reopen Cherbourg fully.

Online Learning Schedule (Years 7–10)

Years 7, 8, 9, and 10: Students will learn remotely from home. As the Shakespeare Campus will be at full capacity, we are unable to offer on-site provision for these year groups.

Students in Years 7 to 10 will follow their regular timetabled lessons on Arbor. Each session will include a 30-minute live online lesson delivered by their teacher via Google Classroom.

- **Period 1:** 9:00 AM
- **Period 2:** 10:00 AM
- **Period 3:** 11:20 AM
- **Period 4:** 1:00 PM
- **Period 5:** 2:00 PM

Free School Meals

If your child is eligible for Free School Meals and requires a packed lunch, please order one using this link (here). If you do not require a lunch please do not order one, as several have been left uncollected.

Collection will be available from the **Shakespeare Campus Reception** between **11:30 AM and 1:00 PM**.

Crestwood Community School
Shakespeare Campus, Shakespeare Road, Eastleigh, Hampshire, SO50 4FZ | Cherbourg Campus, Cherbourg Road, Eastleigh, Hampshire, SO50 5EL
Email: **adminoffice@crestwood.hants.sch.uk** Tel**: 023 8064 1232** Web: **www.crestwood.hants.sch.uk**

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Transport

School transport will operate as normal for Year 11 students and those selected and identified students that will be attending Cherbourg. Vehicles will collect students at their usual times and drop them to the appropriate campus. If taxis are used companies will be notified

ARC

Remains closed to students; online learning continues and check-ins will be carried out.

Final thoughts

Thank you for your understanding and continued support, I am aware it is very frustrating for you, but it really is out of anyone's control.

I will endeavour to update you as early as I can about a return to school fully.

Yours sincerely



Krista Dawkins
Executive Headteacher