

5 December 2023

Dear Parents/Carers

# Year 11 Parents' Evening Thursday 11 January 2024 – 4.30-7.30pm – Shakespeare Campus

We will be holding an additional Year 11 Parents' Evening for parents and students on Thursday 11th January 2024 from 4.30-7.30pm. This evening will be held in the Sports Hall on the Shakespeare Campus. Please note this replaces the Year 11 Information Evening that was calendared, as we wanted to give parents/carers the opportunity to speak to their child's teachers before the next round of mock examinations, commencing Monday 29 January 2024. This is a chance to discuss support you can offer your child in order for them to reach their full potential in their GCSE examinations.

We will be using an online appointment booking system. This allows you to choose your own appointment times with teachers and you will receive an email confirming your appointments. There will be a timing system in place on the evening to make sure appointments stick to their times.

Appointments can be made from Wednesday 6 December 2024 at 9.00am. Please visit <a href="https://crestwoodcommunity.schoolcloud.co.uk/">https://crestwoodcommunity.schoolcloud.co.uk/</a> to book your appointments. A short guide on how to book appointments is included with this letter.

If you have difficulty in using the software please contact our IT team by emailing <a href="mailto:itsupport@crestwood.hants.sch.uk">itsupport@crestwood.hants.sch.uk</a>.

Parents' evenings are a great opportunity for both parents and teachers to work together to support your child and give them the best possibility of success. We normally ask parents to complete a questionnaire at all parents' evenings; please click on this link – <u>Parent Feedback</u> to complete.

Yours sincerely

Steve Topazio Assistant Headteacher

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# **Parents' Guide for Booking Appointments**

Browse to https://crestwoodcommunity.schoolcloud.co.uk/



#### Step 1: Login

Fill out the details on the page then click the *Log In* button. A confirmation of your appointments will be sent to the email address you provide.



### Step 2: Select Parents' Evening

Click on the date you wish to book.

Unable to make all of the dates listed? Click I'm unable to attend.



## Step 3: Select Booking Mode

Choose *Automatic* if you'd like the system to suggest the shortest possible appointment schedule based on the times you're available to attend. To pick the times to book with each teacher, choose *Manual*. Then press

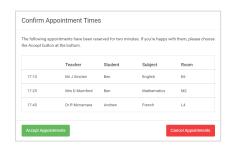
We recommend choosing the automatic booking mode when browsing on a mobile device.



#### **Step 4: Choose Teachers**

If you chose the automatic booking mode, drag the sliders at the top of the screen to indicate the earliest and latest you can attend. Select the teachers you'd like to book appointments with. A green tick indicates they're selected. To de-select, click on their name.





# Step 5a (Automatic): Book Appointments

If you chose the automatic booking mode, you'll see provisional appointments which are held for 2 minutes. To keep them, choose Accept at the bottom left.

If it wasn't possible to book every selected teacher during the times you are able to attend, you can either adjust the teachers you wish to meet with and try again, or switch to manual booking mode (Step 5b).



# Step 5b (Manual): Book Appointments

Click any of the green cells to make an appointment. Blue cells signify where you already have an appointment. Grey cells are unavailable. To change an appointment, delete the original by hovering over the blue box and clicking *Delete*. Then choose an alternate time.

You can optionally leave a message for the teacher to say what you'd like to discuss, or raise anything beforehand.

Once you're finished booking all appointments, at the top of the page in the alert box, press *click here* to finish the booking process.



#### Step 6: Finished

All your bookings now appear on the My Bookings page. An email confirmation has been sent and you can also print appointments by pressing *Print*. Click *Subscribe to Calendar* to add these and any future bookings to your calendar.

To change your appointments, click on Amend Bookings.