13 November 2026

CRESTWOOD
COMMUNITY SCHOOL

Dear Parents/Carers

A huge thank you to all of you for your support in what has been an exceptionally challenging week for everyone. There has been a determined effort by all but the problem is far more complex than we originally thought. Teams have identified the area where the leak is but it could be anywhere between the car park, the Technology block or the Main block. Contractors will be working throughout the weekend to ensure the issue is resolved as quickly as possible.

Unfortunately, the Cherbourg Campus will remain closed on Monday 16 November to all students other than Year 11, with the aim to fully reopen on Tuesday 17 November. However, there are no guarantees.

However, by isolating one of the supplies, it is possible for us to open West Block at the Cherbourg Campus on Monday and we will be inviting our most vulnerable students, primarily those with an EHCP, into school to work on their online lessons with staff access any facilities in the Main Block. **Parents/carers will be notified separately if this applies to their child.**

Year 11 should report to the Shakespeare Campus on Monday 16 November for face to face teaching. The timetable is here.

Online Learning Schedule (Years 7–10)

Years 7, 8, 9, and 10: Students will learn remotely from home. As the Shakespeare Campus will be at full capacity, we are unable to offer on-site provision for these year groups.

Students in Years 7 to 10 will follow their regular timetabled lessons on Arbor. Each session will include a 30-minute live online lesson delivered by their teacher via Google Classroom.

- **Period 1:** 9:00 AM
- **Period 2:** 10:00 AM
- **Period 3:** 11:20 AM
- **Period 4:** 1:00 PM
- **Period 5:** 2:00 PM

Free School Meals

If your child is eligible for Free School Meals and requires a packed lunch, please order one using this link (here). If you do not require a lunch please do not order one, as several have been left uncollected.

Collection will be available from the **Shakespeare Campus Reception** between **11:30 AM and 1:00 PM**.

Crestwood Community School
Shakespeare Campus, Shakespeare Road, Eastleigh, Hampshire, SO50 4FZ | Cherbourg Campus, Cherbourg Road, Eastleigh, Hampshire, SO50 5EL
Email: **adminoffice@crestwood.hants.sch.uk** Tel: **023 8064 1232** Web: **www.crestwood.hants.sch.uk**

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Transport

School transport will operate as normal for Year 11 students and those selected and identified students that will be attending Cherbourg. Vehicles will collect students at their usual times and drop them to the appropriate campus. If taxis are used companies will be notified

ARC

Remains closed to students; online learning continues and check-ins will be carried out.

Final thoughts

Thank you for your understanding and continued support, I am aware it is very frustrating for you, but it really is out of anyone's control.

Our aim is to be open as normal by Tuesday but there are no guarantees at this moment,

I will endeavour to update you as early as I can about a return to school fully.

Yours sincerely



Krista Dawkins
Executive Headteacher